## **BMW Group**

## RECEIVED

By Recall Management division at 3:58 pm, Dec 12, 2013

## VIA CERTIFIED MAIL, RETRUN RECEIPT REQUESTED, AND EMAIL

December 12, 2013

Ms. Nancy Lewis Associate Administrator for Enforcement National Highway Traffic Safety Administration 1200 New Jersey Ave., S.E. Washington, DC 20590

Re: Recall Campaign

**Fuel Pump** 

2005 – 2011 BMW R Model Motorcycles 2005 – 2012 BMW K Model Motorcycles 2010 – 2011 BMW S 1000 RR Motorcycles 2006 – 2010 BMW HP2 Motorcycles

Dear Ms. Lewis:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of 1966 and 49 CFR Part 573.

Pursuant to Section 573.6(c), we submit the following information.

1. Manufacturer: Bayerische Motoren Werke AG (BMW AG)

<u>Designated Agent</u>: Samuel Campbell, III

Department Head, Safety Engineering and ITS BMW of North America, LLC (BMW NA) 200 Chestnut Ridge Rd. (Bldg. 150)

Woodcliff Lake, NJ 07677

2. Make: BMW

2009 - 2011 / K 1300 GT

2010 - 2011 / \$ 1000 RR

2012 / K 1600 GT

2012 / K 1600 GTL

Company BMW of North America, LLC

BMW Group Company

Mailing address PO Box 1227 Westwood, NJ 07675-1227

Office address 300 Chestnut Ridge Road Woodcliff Lake, NJ 07677-7731

> Telephone (201) 307-4000

Fax (201) 571-5479

Website bmwusa.com Model Year / Model Inclusive Dates of Manufacture

2005 - 2011 / R 1200 GS Jan 6, 2004 - Mar 30, 2011 2006 - 2011 / R 1200 GS Adven. Dec 7, 2005 - Mar 28, 2011 2006 / HP2 Enduro Aug 10, 2005 - Feb 17, 2006 2008 - 2009 / HP2 Megamoto May 22, 2007 - Sep 25, 2008 2005 - 2011 / R 1200 RT Jan 7, 2005 - Apr 13, 2011 2007 – 2011 / R 1200 R Aug 30, 2006 - Apr 11, 2011 2005 - 2007 / R 1200 ST Dec 22, 2004 - Jun 15, 2007 2007 / R 1200 S Mar 30, 2006 - Sep 27, 2007 2008 - 2010 / HP2 Sport May 22, 2007 - Sep 4, 2009 2005 - 2008 / K 1200 S Apr 14, 2004 - Mar 27, 2008 Sep 11, 2008 - Mar 31, 2011 2009 - 2011 / K 1300 S 2006 – 2008 / K 1200 R Jan 21, 2005 – Mar 18, 2008 2007 / K 1200 R Sport Sep 6, 2006 - May 25, 2007 2006 - 2008 / K 1200 GT

Jan 21, 2005 – Mar 18, 2008 Sep 6, 2006 – May 25, 2007 Nov 28, 2005 – Apr 4, 2008 Oct 17, 2008 – May 27, 2010 Nov 5, 2009 – Apr 1, 2011 Jan 10, 2011 – Apr 15, 2011 Dec 16, 2010 – Apr 15, 2011



3. The number of motorcycles affected is approximately 50,184 as follows:

## Model Year / Model **Production Volume** 2005 - 2011 / R 1200 GS 12.996 2006 - 2011 / R 1200 GS Adven. 6.201 2006 / HP2 Enduro 364 2008 - 2009 / HP2 Megamoto 93 2005 - 2011 / R 1200 RT 12,542 2007 - 2011 / R 1200 R 2,163 2005 - 2007 / R 1200 ST 554 2007 / R 1200 S 477 2008 - 2010 / HP2 Sport 196 2005 - 2008 / K 1200 S 3,562 2009 - 2011 / K 1300 S 1,291 2006 - 2008 / K 1200 R 1,373 2007 / K 1200 R Sport 488 2006 - 2008 / K 1200 GT 3,073 2009 - 2011 / K 1300 GT 1,161 2010 - 2011 / S 1000 RR 2,882 2012 / K 1600 GT 433 2012 / K 1600 GTL 335

- 4. The percentage of motorcycles estimated to contain the condition is less than 1%.
- 5. This recall involves the fuel pump, and also the auxiliary fuel pump on applicable models. Due to excessive loads on the fuel pump flange in the area of the quick connector during motorcycle servicing, ductile cracks may develop in the plastic flange. Excessive loads can be generated during improper removal and insertion of the quick connector, or by removing the fuel tank prior to disconnecting the fuel line. Further damage can be caused by corrosive material/fluids. Over time, this could affect the seal between the flange and the flange housing. Eventually, a small fuel leak could occur during engine operation. After the engine is shut off, the fuel leak stops.

The name, business address, telephone number, and contact person of the supplier, and country of origin of the fuel pump and auxiliary fuel pump is:

Mr. Christian Opitz Continental Automotive GmbH Sodener Str. 9 65824 Schwalbach

Tel.: 49-231-176-1751

Country of Origin: Germany

 On November 16, 2012, NHTSA opened Preliminary Evaluation PE12-036 concerning fuel leaks on Model Year 2005-2008 BMW R model motorcycles. On December 7, 2012, BMW received the Information Request letter from NHTSA, and on February 4, 2013, BMW provided its response. In BMW's response to the PE, the following information was provided:

- In February 2006, the first warranty claim was processed that included a
  description of a fuel leak. Approximately one year later, in February and
  March 2007, two more warranty claims were processed which also
  included fuel leak descriptions. In the second-half of 2007, several more
  warranty claims were processed.
- In September 2009, the first consumer complaint referencing a fuel leak was received. In October 2009, two more were received for motorcycles that had accumulated over 60,000 miles. In addition, a small number of warranty claims were received on certain BMW K model motorcycles.
- Between November 2009 and February 2010, BMW conducted tests and analyses to determine the cause of the small fuel leaks. Preliminary results indicated that cracks were developing due to inappropriate disconnecting and reconnecting of the quick connector during service, and that corrosive material/fluids created further damage. A review of fuel pump supplier information concluded that production quality and process was according to specification.
- Component failure rate forecast calculations indicated that cracks could develop at a rate of 0.02% after 1 year, 0.09% after 2 years, and 0.31% after 3 years.
- Between October 2010 and February 2011, BMW evaluated two potential improvements to the fuel pump flange. The first was a small torque reduction during assembly of the fuel pump flange into the flange housing during pump assembly. The second was the addition of a reinforcing sleeve (metal support ring) over the fuel pump flange neck. Production implementation of the improved pump took place in the first half of 2011, depending upon model.

On July 12, 2013, NHTSA opened Engineering Analysis EA13-006. After the opening of the EA, discussions occurred between BMW and NHTSA. During that time, BMW conducted further reviews and analyses.

Although BMW does not believe that an unreasonable risk to motor vehicle safety exists in the subject motorcycles, in a good faith effort BMW has decided to cooperate and resolve this issue with NHTSA. BMW has also decided to include other applicable motorcycle models which were not part of this investigation.

Production and manufacturing records were examined in order to determine the number and production range of potentially affected motorcycles. On December 5, 2013, BMW decided to conduct a voluntary recall.

BMW has not received any reports of any accidents, injuries, or fires related to this issue.

- 7. Not applicable.
- 8. The fuel pump will be inspected. If no leaks are present, cracks in the flange are small, and the flange diameter has not exceeded a certain measurement, then a reinforcing ring will be installed on the flange neck. If leaks are present, if cracks in

the flange extend to the bottom of the flange, or if the flange diameter has exceeded a certain measurement, then the fuel pump will be replaced.

BMW expects to begin dealer notification in December and complete dealer notification in February. BMW expects to begin owner notification in February and complete owner notification in April.

- 9. Not applicable.
- 10. A copy of the Service Bulletin will be submitted when available. A copy of the owner notification letters will be submitted when available.
- 11. Not applicable.

Sincerely,

BMW OF NORTH AMERICA, LLC

se sle

Sam Campbell

Department Head

Safety Engineering and Intelligent Transportation Systems